



# Homeless Services of Aroostook



## 2020-2021 Community Report



P.O. Box 1753 ~ Presque Isle, Maine 04769  
Office 764-5114 ~ Shelter 764-4125 ~ Transitional Housing 762-6000 ~ Fax 764-2866

Sister Mary O'Donnell Emergency Homeless Shelter ~ Transitional Housing



## Board of Directors Greeting

From all of the challenges brought on by COVID-19, to the addition of new board members and the recent hiring of a new General Manager, this has been a year full of changes for Homeless Services of Aroostook.

James McClay - AMHC, Kari Bradstreet – Hope & Justice Project, and Sherry Locke – ACAP, have joined our Board of Directors. We look forward to working with them as we continue to restructure the organization to better serve the community.

As part of that restructure, the Board of Directors has hired Lisa McLaughlin to be the new General Manager. She will join HSA on March 22, 2021, and we look forward to working with her.

Throughout the year, HSA has worked with many local agencies, including ACAP, United Way, GIFT, and Catholic Charities to meet the needs of our residents.

Susan Watson  
Board President

## Mission Statement

Homeless Services of Aroostook strives to end homelessness, feed the hungry, and assist individuals in pursuing a self-sustaining life.



P.O. Box 1753 ~ Presque Isle, Maine 04769  
Office 764-5114 ~ Shelter 764-4125 ~ Transitional Housing 762-6000 ~ Fax 764-2866

Sister Mary O'Donnell Emergency Homeless Shelter ~ Transitional Housing



## History & Purpose

The Sister Mary O'Donnell Emergency Homeless Shelter opened its doors in 1984, when the late Sister Mary O'Donnell, along with the Saint Mary's Social Action Committee, initiated the effort to develop a temporary place for people who found themselves homeless. At that time, we were called the Temporary Shelter for the Homeless, and after her death in 1998, our name was changed to The Sister Mary O'Donnell Emergency Homeless Shelter in remembrance of her selfless service to the people of our community.

The Shelter building was the old Air Force Base Chapel converted into a Shelter and was leased from NMCC (Northern Maine Community College.) Through the generosity of NMCC, we continue to lease the building from them for the cost to maintain it.

In 1998, the organization grew to add temporary, but longer-term transitional housing, primarily for families to move into from the Shelter. This was the beginning of the Transitional Housing program with the first set of 8 duplex apartments on Midway Drive in what was the old base housing, just a stone's throw away from the Shelter building. We lease these duplex units from the Aroostook Band of Micmacs and then sub-lease them to low-income families with children that have some type of a housing subsidy.

Then in 2002, the second set of 8 duplex apartments was added to the Transitional Housing program, right around the corner on Micmac Drive. We lease these duplex units from the City of Presque Isle and then sub-lease them the same way as the first 8 apartments.

In 2003, the Board of Directors decided to rename the organization to Homeless Services of Aroostook to better reflect the combined services we provide to the community and for the County. Since 1984 we have been and continue to be the only homeless shelter for the general public in Aroostook County.

Today, we serve individuals and families with children, providing a safe, drug and alcohol-free environment for our residents to live in, 3 meals a day and case management services. Our Case Manager works with residents to develop a plan of action, getting them connected to services in the community to meet their needs. Ultimately, through access to local services and support, housing stability is achieved, and quality of life is greatly improved.



P.O. Box 1753 ~ Presque Isle, Maine 04769  
Office 764-5114 ~ Shelter 764-4125 ~ Transitional Housing 762-6000 ~ Fax 764-2866

Sister Mary O'Donnell Emergency Homeless Shelter ~ Transitional Housing



On July 1, 2019, in addition to the Sister Mary O'Donnell Emergency Homeless Shelter, we opened the Aroostook Bridge low-barrier shelter for individuals over 18. This program originally operated as a night shelter between the hours of 6:00 PM and 8:00 AM. With the COVID-19 pandemic, and a limited number of places for guests to access during the day, the decision was made to keep Aroostook Bridge open 24/7 starting on March 16, 2020. The program will remain a 24/7 operation for the foreseeable future.

Aroostook Bridge offers guests a safe place to sleep, meals, lockers for personal belongings, shower and laundry facilities, and case management services if desired.

Our Case Manager/Housing Navigator provides continuing care follow-up services for residents after they leave the Shelter for up to a year, or until the services are no longer desired. This allows us to assist with any problems that may arise and helps prevent the need for our services again in the future.

In our efforts to end homelessness in Aroostook County and return individuals to an independent life we are fortunate to be able to partner with the following agencies serving the same population: Hope & Justice Project, ACAP, DHHS, AMHC, Northern Light AR Gould Hospital, Pines Health, Life by Design, Care & Comfort as well as several Veteran Support Organizations.



P.O. Box 1753 ~ Presque Isle, Maine 04769  
Office 764-5114 ~ Shelter 764-4125 ~ Transitional Housing 762-6000 ~ Fax 764-2866

Sister Mary O'Donnell Emergency Homeless Shelter ~ Transitional Housing



## Statistics for 2020

Total number of people served (unduplicated):	214
<u>Ages</u>	
Less than 18	37
18 – 24	17
25 – 44	95
45 – 61	52
62+	13
<u>Gender</u>	
Female	82
Male	131
Transgender	1
<u>Race</u>	
Black or African American	10
White	158
American Indian or Alaska Native	3
Multiple races	42
Refused to answer/ Doesn't know	1
<u>Ethnicity</u>	
Hispanic / Latino	13
Non-Hispanic / Non-Latino	201
Total number of bed nights (1 person in 1 bed for 1 night):	7,308
Total number of veterans:	11
Average length of stay (days):	49
Total number of in-kind donations:	230



P.O. Box 1753 ~ Presque Isle, Maine 04769  
 Office 764-5114 ~ Shelter 764-4125 ~ Transitional Housing 762-6000 ~ Fax 764-2866

Sister Mary O'Donnell Emergency Homeless Shelter ~ Transitional Housing



## Financial Summary



**Chester M. Kearney**  
Certified Public Accountants

12 Dyer Street, Presque Isle, Maine 04769-1550  
207-764-3171 Fax 207-764-6362

Barbara E. McGuire, CPA, CGMA  
Timothy P. Poitras, CPA, CGMA

To the Board of Directors  
Homeless Services of Aroostook, Inc.  
Presque Isle, Maine

### INDEPENDENT ACCOUNTANTS' REVIEW REPORT

We have reviewed the accompanying financial statements of Homeless Services of Aroostook, Inc. (a nonprofit organization), which comprise the statement of financial position as of December 31, 2019, and the related statements of activities, functional expenses and cash flows for the year then ended, and the related notes to the financial statements. A review includes primarily applying analytical procedures to management's financial data and making inquiries of management. A review is substantially less in scope than an audit, the objective of which is the expression of an opinion regarding the financial statements as a whole. Accordingly, we do not express such an opinion.

#### **Management's Responsibility for the Financial Statements**

Management is responsible for the preparation and fair presentation of these financial statements in accordance with accounting principles generally accepted in the United States of America; this includes the design, implementation, and maintenance of internal control relevant to the preparation and fair presentation of financial statements that are free from material misstatement whether due to fraud or error.

#### **Accountant's Responsibility**

Our responsibility is to conduct the review engagement in accordance with Statements on Standards for Accounting and Review Services promulgated by the Accounting and Review Services Committee of the AICPA. Those standards require us to perform procedures to obtain limited assurance as a basis for reporting whether we are aware of any material modifications that should be made to the financial statements for them to be in accordance with accounting principles generally accepted in the United States of America. We believe that the results of our procedures provide a reasonable basis for our conclusion.

#### **Accountant's Conclusion**

Based on our review, we are not aware of any material modifications that should be made to the accompanying financial statements in order for them to be in accordance with accounting principles generally accepted in the United States of America.

*Chester M. Kearney*

Presque Isle, Maine  
September 17, 2020

-1-



United Way  
of Aroostook

P.O. Box 1753 ~ Presque Isle, Maine 04769  
Office 764-5114 ~ Shelter 764-4125 ~ Transitional Housing 762-6000 ~ Fax 764-2866

Sister Mary O'Donnell Emergency Homeless Shelter ~ Transitional Housing



HOMELESS SERVICES OF AROOSTOOK, INC.

STATEMENT OF FINANCIAL POSITION

DECEMBER 31, 2019

ASSETS

CURRENT ASSETS	
Cash	132,477
Certificates of deposit	<u>70,753</u>
	203,230
PROPERTY, PLANT AND EQUIPMENT	
Leasehold improvements	409,088
Equipment	38,990
Vehicles	<u>22,100</u>
	470,178
Less accumulated depreciation	<u>310,906</u>
	159,272
OTHER ASSETS	
Security deposit cash	<u>5,726</u>
	<u>368,228</u>
LIABILITIES AND NET ASSETS	
CURRENT LIABILITIES	
Accounts payable	<u>11,381</u>
TENANT SECURITY DEPOSITS PAYABLE	
	<u>5,712</u>
NET ASSETS	
Without Donor Restrictions	
Investment in fixed assets	166,670
Without Donor Restrictions	<u>184,465</u>
	351,135
	<u>368,228</u>

See independent accountants' review report

See notes to financial statements

-2-

Chester M. Kearney, Certified Public Accountants



United Way  
of Aroostook

P.O. Box 1753 ~ Presque Isle, Maine 04769  
Office 764-5114 ~ Shelter 764-4125 ~ Transitional Housing 762-6000 ~ Fax 764-2866

Sister Mary O'Donnell Emergency Homeless Shelter ~ Transitional Housing



HOMELESS SERVICES OF AROOSTOOK, INC.

STATEMENT OF ACTIVITIES

YEAR ENDED DECEMBER 31, 2019

PUBLIC SUPPORT AND REVENUE	
Emergency Shelter and Housing Assistance Program (ESHAP)	180,415
Transitional Housing	101,377
United Way of Aroostook	30,000
Donations	126,096
Municipal appropriations	40,460
Miscellaneous income	2,666
Shelter rent value contributed	20,000
	<u>501,014</u>
EXPENDITURES	
Homeless Shelter	402,212
Transitional Housing	98,608
General and administrative	41,742
	<u>542,562</u>
TOTAL REVENUE UNDER EXPENDITURES	(41,548)
OTHER INCOME	
Interest income	<u>157</u>
DECREASE IN NET ASSETS WITHOUT DONOR RESTRICTIONS	<u>(41,391)</u>
NET ASSETS - BEGINNING OF YEAR	<u>392,526</u>
NET ASSETS - END OF YEAR	<u><u>351,135</u></u>

See independent accountants' review report

See notes to financial statements

-3-

Chester M. Kearney, Certified Public Accountants



P.O. Box 1753 ~ Presque Isle, Maine 04769  
Office 764-5114 ~ Shelter 764-4125 ~ Transitional Housing 762-6000 ~ Fax 764-2866

Sister Mary O'Donnell Emergency Homeless Shelter ~ Transitional Housing





### Board of Directors

Susan Watson, President

Tammy Gagnon, Treasurer

Dee Clark, Secretary

David Adams, Member

Deirdre McMahon, Member

Kari Bradstreet, Member

Sherry Locke, Member

James McClay, Member



P.O. Box 1753 ~ Presque Isle, Maine 04769  
Office 764-5114 ~ Shelter 764-4125 ~ Transitional Housing 762-6000 ~ Fax 764-2866

Sister Mary O'Donnell Emergency Homeless Shelter ~ Transitional Housing



## Homeless Services Staff

Melanie Bubar, Interim General Manager

Shirley Caron, Case Manager / HMIS Navigator

Kevin Guyan, Shelter Support Staff

Tonya Willhide, Shelter Support Staff

Harold Hull, Shelter Support Staff

Brad Summerlin, Shelter Support Staff

Rodger Higgins, Shelter Support Staff

Jason Caron, Shelter Support Staff

Christopher Beaulieu, Shelter Support Staff

Michael Stone, Maintenance / Shelter Support Staff



P.O. Box 1753 ~ Presque Isle, Maine 04769  
Office 764-5114 ~ Shelter 764-4125 ~ Transitional Housing 762-6000 ~ Fax 764-2866

Sister Mary O'Donnell Emergency Homeless Shelter ~ Transitional Housing



## **Summary**

With the COVID-19 pandemic, Homeless Services of Aroostook has faced many challenges in 2020.

COVID-19 forced us to change the way we operate in an effort to keep everyone in the shelter safe and healthy. We adapted our policies and procedures while attempting to keep everything running smoothly and keep life as normal as possible for our residents and guests.

While maintaining our current services at the Sister Mary O'Donnell Emergency Homeless Shelter, on March 16 we expanded the Aroostook Bridge night shelter into a 24/7 operation. Because of the limited places for guests to access during the day and the Stay-Safe-At-Home mandate from the Governor, it was determined that this was the best way to keep all of our residents, guests and staff healthy and safe. We also added many safety precautions, including twice daily temperature checks for all residents, guests and staff, the use of all disposable food service items to avoid cross-contamination, and lots and lots of hand sanitizer.

As cases of COVID-19 increased, it became necessary for individuals and families to be tested before entering the shelter. At this time, we began utilizing hotel rooms for those awaiting test results. HSA would like to give a special thank you to the Northeastland Hotel. The management and staff went above and beyond in their efforts to help us accomplish this. Without them, it would not have been possible!

In March of 2021, Homeless Services of Aroostook will welcome a new General Manager to our team. We all look forward to working with Lisa McLaughlin when she takes on this role in our organization.

While we still don't know what the future will look like with COVID-19, we do know that we will be here, providing much needed services to those experiencing the crisis of homelessness, no matter what that "new normal" will be.

Melanie Bubar  
Interim General Manager



P.O. Box 1753 ~ Presque Isle, Maine 04769  
Office 764-5114 ~ Shelter 764-4125 ~ Transitional Housing 762-6000 ~ Fax 764-2866

Sister Mary O'Donnell Emergency Homeless Shelter ~ Transitional Housing



## **Contact Info**

Mailing: P. O. Box 1753                      Physical: 745 Central Drive  
          Presque Isle, Maine 04769                      Presque Isle, Maine 04769

Admin Phone: 207-764-5114                      Shelter Phone: 207-764-4125

Fax: 207-764-2866

Website: <http://www.arostookhomeless.org>

Facebook: <https://www.facebook.com/271502176771/>

Email: [director@arostookhomeless.org](mailto:director@arostookhomeless.org)



P.O. Box 1753 ~ Presque Isle, Maine 04769  
Office 764-5114 ~ Shelter 764-4125 ~ Transitional Housing 762-6000 ~ Fax 764-2866

Sister Mary O'Donnell Emergency Homeless Shelter ~ Transitional Housing